



Vibe

User Guide

SIEMENS

1) Introduction

Congratulation!

You decided for the Siemens Vibe hearing instrument.

These instructions as well as guidance from your Hearing Care Professional will help you understand how your Vibe works.

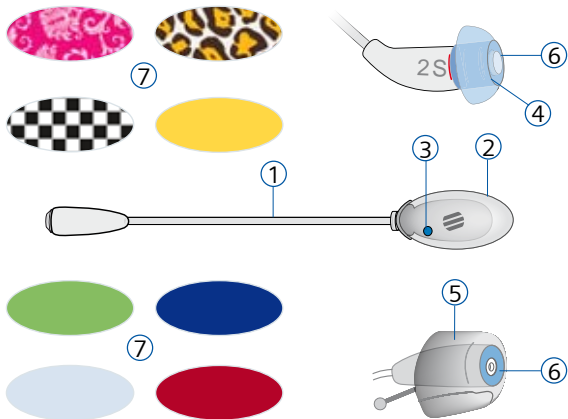
If you have further questions, please contact your Hearing Care Professional.

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3) Your Vibe hearing instrument



3) Your Vibe hearing instrument

Features:

- ① Receiver unit
- ② Vibe body with battery compartment
- ③ Push button
- ④ Dome
- ⑤ Receiver Mold
- ⑥ C-Guard
- ⑦ Different top covers

Your Hearing Care Professional offers an assortment of receiver lengths and Dome sizes to best fit your ear.

4) Intended use

Hearing instruments are intended to improve the hearing of hearing impaired persons. Diagnosis and prescription of a hearing instrument must be performed by hearing health specialists, e.g. ENT doctors, audiologists or acousticians.

Read and follow the instructions of this user guide to avoid injuries or damage to the hearing instrument.

4) Intended use

Symbols:

Be aware of information marked with the warning symbol **WARNING**, **CAUTION** or **NOTICE**!



WARNING points out a situation that could lead to serious injuries,
CAUTION indicates a situation that could lead to minor and moderate injuries.

NOTICE

NOTICE indicates possible property damage.



Advice and tips on how to handle your hearing instrument better.



Instruction. Indicates that something has to be done.

5) General notes on safety

NOTICE

Your hearing instrument is sensitive to extreme heat, high humidity, strong magnetic fields ($>0.1\text{T}$), X-rays and mechanical stress.

- ▶ Do not expose your hearing instrument to extreme temperature or high humidity.
- ▶ Do not leave it in direct sunlight.
- ▶ Do not wear it in the shower or when you apply make-up, perfume or aftershave, hairspray or suntan lotion.
- ▶ Do not wear your hearing instrument when you are exposed to short-waves, a strong magnetic field, a high frequency field or X-rays.

5) General notes on safety

WARNING!

Choking hazard posed by small parts.

- ▶ Keep hearing instruments, batteries and accessories out of children's reach.
- ▶ If swallowed consult a physician or hospital immediately.

NOTICE

Leaking batteries damage the instrument.

- ▶ Remove batteries when the instrument is not in use for a prolonged period of time.
- ▶ Turn your hearing instrument off when not in use to preserve the battery.

5) General notes on safety



WARNING

Risk in explosive environments, e.g. mining areas!

- ▶ Don't use your hearing instruments (and remote control) in areas where there is a danger of explosions.



CAUTION

Risk of injury caused by incorrect use of Domes and Receiver Molds.

- ▶ Always wear the receiver unit with Dome/ Receiver Mold.

5) General notes on safety

- ▶ Make sure that the Dome/ Receiver Mold is completely attached to the receiver unit.
- ▶ If the Dome/ Receiver Mold remains in your ear, have it removed by a medical professional.
- ▶ Replace the Dome/ Receiver Mold if it breaks.
- ▶ Insert the receiver unit with the Dome/ Receiver Mold carefully and not too deeply into the ear.
- ▶ Use the receiver unit, Dome and Receiver Mold only in the manner described in this user guide.

6) Handling batteries



Original
size

- ▶ Use standard batteries in your hearing instruments.
- ▶ Always use size 10 batteries.



- ▶ Remove the tab on your batteries only when you are ready to use them.

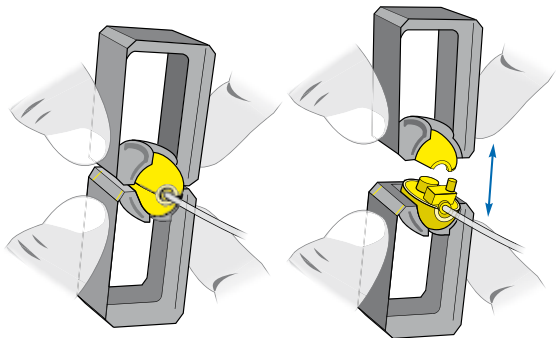
- ▶ The positive (+) side of the batteries is always the smooth side.
- ▶ Always keep spare batteries with you.

6) Handling batteries

Low battery indicator


Your Hearing Care Professional can program your hearing instruments to inform you when the battery is nearly empty. If you hear an intermittent series of beeps or experience low amplification power, replace the battery.

6) Handling batteries



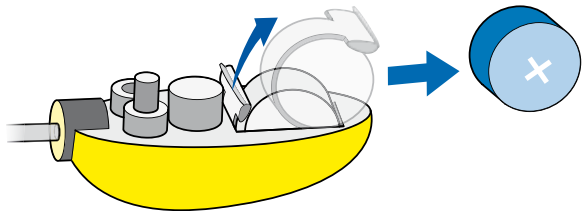
6) Handling batteries

Opening the top cover

 Small parts can easily fall down and get lost.
▶ Work on a table.

- ▶ Place the Vibe body on one part of the removal tool.
- ▶ Place the second part of the removal tool on top of the the Vibe body.
- ▶ Use the tool like tweezers to grip the fine notch between the top and the bottom cover.
- ▶ Pull the two sides carefully apart.

6) Handling batteries



6) Handling batteries

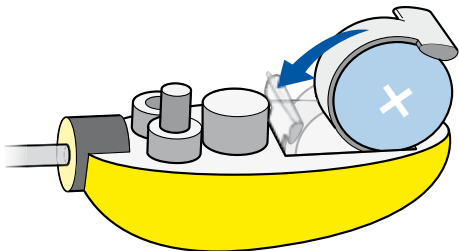
Removing old battery

- ▶ Carefully pull on the battery-handle until the battery slips out of the Vibe body.



- ▶ Do not throw used batteries into household trash. Return them to your Hearing Care Professional for environmentally correct disposal.

6) Handling batteries



6) Handling batteries

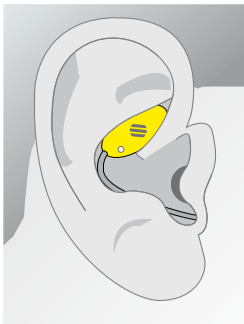
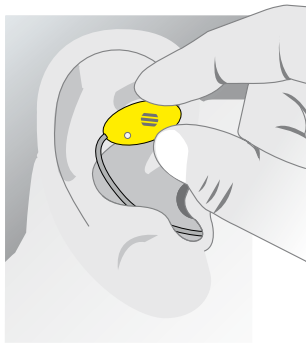
Inserting new battery

- ▶ Insert a new battery with the right polarity.

Putting cover back on

- ▶ Put the top cover back on.

7) Inserting/ removing your hearing instrument



7) Inserting/ removing your hearing instrument

Inserting

- ▶ Hold the Vibe with the push button side towards your palm.
- ▶ Insert the receiver with Dome/ Receiver Mold at the beginning of your ear canal. Don't insert it too deep.
- ▶ Twist the Vibe slightly upwards and put the tip of the body into the cymba concha.

The push button side is facing outwards.

If necessary use a mirror to see if the Vibe sits securely.

Removing

- ▶ Remove the body of Vibe from your cymba.
- ▶ Carefully pull the receiver out of your ear canal.

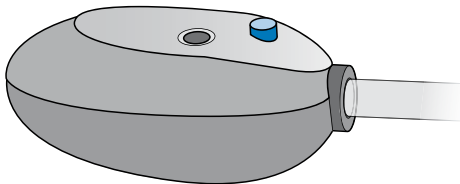
8) Turning your hearing instruments on and off

Turn on:

- ▶ Press the push button for about 3 seconds to turn the instrument ON.

Turn off:

- ▶ Press the push button for about 3 seconds to turn the instrument OFF.



8) Turning your hearing instruments on and off

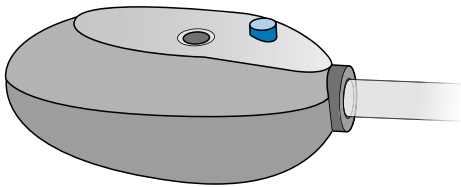
Power-on delay

Your hearing instrument is equipped with a „power-on-delay“ feature which can be activated by your Hearing Care Professional. This allows you to turn the hearing instrument on with an automatic delay of 6, 12 or 18 seconds, so that you may insert the hearing instrument into your ear without experiencing unpleasant feedback (whistling).

9) Changing the hearing program

Your hearing instruments offers up to 4 hearing programs for specific listening environments.

Each time you press the program button, your hearing instruments switch to the next program, confirming each change with an acoustic signal.



9) Changing the hearing program

Example

- ▶ Turn your hearing instruments on.
It is automatically in program 1. You want to change to program 2.
- ▶ Press the program button once.
You hear the acoustic signal for program 2. You are now in program 2.

Your Hearing Care Professional can write down the personal program configuration of your hearing instrument on page 44/45.

Your Hearing Care Professional can activate or deactivate the acoustic signals in your hearing instruments.

10) Maintenance and care



NOTICE

- ▶ Do not put the hearing instruments in water.

Your hearing instruments are highly sensitive systems. Proper care and handling will ensure the best possible performance.

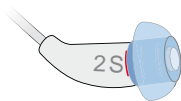
- ▶ Clean instruments and earmolds regularly to prevent damage to the hearing instruments and to avoid health problems.

10) Maintenance and care

- ▶ Clean your hearing instruments with a soft, dry tissue, as necessary.
- ▶ Thoroughly clean the top cover to avoid clogging of the microphone opening.
- ▶ Place your hearing instruments in a "dry aid kit" with a special moisture-attracting capsule overnight.
- ▶ Ask your Hearing Care Professional for special care sets and further information how to keep your hearing instruments in good condition.

11) Domes and Receiver Molds

Your hearing instrument has either a Dome or a Receiver Mold.



Dome



Receiver Mold

- i** Full functionality of Domes and Receiver Molds is only assured with a working C-Guard.
- ▶ Have the C-Guard exchanged approximately every three months.

11) Domes and Receiver Molds

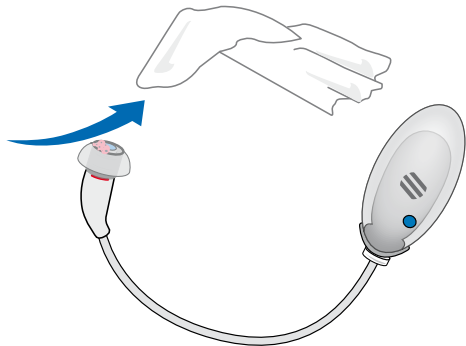
Daily cleaning

NOTICE

Domes, Receiver Molds and C-Guards are easily damaged when handled wrongly.

- ▶ Never use brushes or sharp objects for cleaning.
- ▶ Never use running water or immerse the hearing instrument.
- ▶ Never use pressure or rotating action while cleaning.
- ▶ Don't spray cerumen solvent directly onto the C-Guard!
- ▶ Do not pull the receiver out of the Receiver Mold.

11) Domes and Receiver Molds



11) Domes and Receiver Molds

Cerumen (ear wax) on the C-Guard affects sound quality.

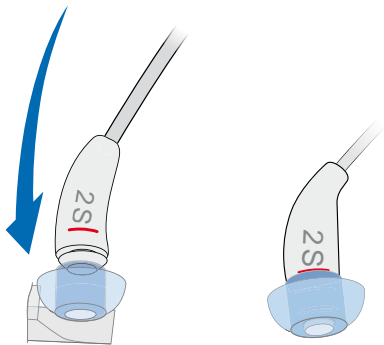
- ▶ Remove wax with a soft tissue.

No other tools are required.

The Dome/ Receiver Mold cleans best right after taking the hearing instruments off. This way Cerumen can not dry and harden.

- ▶ If there is dried cerumen on the C-Guard, moisten the soft tissue with a cerumen solvent
- ▶ Dab the C-Guard with the moistened tissue and wait a short period of time, this will loosen the cerumen.

11) Domes and Receiver Molds



11) Domes and Receiver Molds

Replacement of the Dome

- ▶ Holding the receiver unit in one hand, grasp the Dome between the thumb and index finger of your other hand.
- ▶ Remove the Dome from the receiver.

The new Dome is delivered in a box.

- ▶ Leave the Dome in the box and press the tip of the receiver unit into the new Dome as shown in the picture.

The mark on the receiver unit helps you to position it correctly.

The Dome is in the correct position when it is in line with the mark.

11) Domes and Receiver Molds

If the Dome is not mounted correctly the sound quality will be affected.

- ▶ If this is the case check and readjust the Dome
- ▶ Change the Domes and the included C-Guard approximately every three months, or as needed.

11) Domes and Receiver Molds

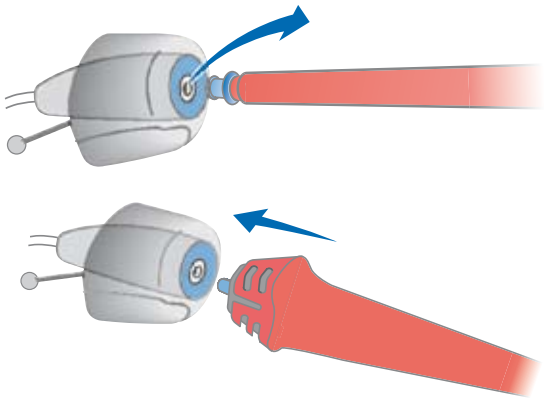


CAUTION

Risk of injury caused by incorrect use of Domes.

- ▶ Do not place the receiver into your ear without a Dome/ Receiver Mold.
- ▶ If the Dome/ Receiver Mold gets detached in your ear, consult your Hearing Care Professional, a physician, or hospital.

11) Domes and Receiver Molds



11) Domes and Receiver Molds

Replacing the C-Guard of the Receiver Mold

- ▶ Remove the C-Guard with the back side of the C-Guard tool. The C-Guard can not be re-used after the disassembling process.
- ▶ Insert the new C-Guard.
- ▶ Change the C-Guard approximately every three months, or as needed.

Disassembling the Receiver Mold



- ▶ Do not disassemble the Receiver Mold yourself. Ask your Hearing Care Professional for help when the Receiver Mold needs extensive cleaning.

12) Troubleshooting tips

Your Vibe hearing instruments are reliable devices. Should a problem occur, it can usually be corrected quickly. Use these troubleshooting tips to resolve simple issues.

Problem	Possible solution
Sound is weak	Replace old battery. Clean Receiver Mold / clean or change Dome. Clean / exchange top cover.
Sound is distorted	Replace old battery. Clean Receiver Mold / clean or change Dome. Clean / exchange top cover.

12) Troubleshooting tips

Instrument emits whistling sound	<p>Check if the Receiver Mold/ Dome is seated properly, try reinserting the Receiver Mold/ Dome until it fits securely.</p> <p>Clean Receiver Mold / clean or change Dome.</p> <p>Clean / exchange top cover.</p>
Instrument emits signal tones	<p>Check if top cover is closed completely.</p> <p>Replace old battery.</p>

12) Troubleshooting tips

Instrument
does not
work

Check if instrument is turned on.
Check if top cover is closed completely.
Replace old battery.
Make sure battery is inserted correctly.
Wait 18 seconds and check again.

If you still encounter problems after trying these suggestions, consult your Hearing Care Professional.

13) Your hearing instrument configuration

Hearing instrument		
LEFT		RIGHT
	Model	
	Serial number	
10	Battery	10
<input type="checkbox"/> yes <input type="checkbox"/> no	Power on delay	<input type="checkbox"/> yes <input type="checkbox"/> no
<input checked="" type="checkbox"/> yes <input type="checkbox"/> no	Push button	<input checked="" type="checkbox"/> yes <input type="checkbox"/> no
Signal tones		
<input type="checkbox"/> on <input type="checkbox"/> off	Low battery warning	<input type="checkbox"/> on <input type="checkbox"/> off

13) Your hearing instrument configuration

Hearing program	Description of the hearing program
1	
2	
3	
4	
5	

14) Disposal information

Within the European Union, the marked equipment is covered by "Directive 2002/96/EC of the European Parliament and of the Council of 27 January 2003 on waste electrical and electronical equipment".



Amended by "Directive 2003/108/EC" (WEEE).

i ► Recycle your hearing instruments and batteries according to national regulations.

14) Disposal information

For disposal within the EU please send devices to the following address:

United Kingdom: Siemens Hearing Instruments, Newton Road, Crawley RH109TT

Malta: Charles de Giorgio LTD, 39-40 South Street, Valetta CMR 01

Ireland: Howth Junction, 39-40 South Street, Business Center
Kilbarrack, P.O. Box 374, 5 Dublin

With the CE marking Siemens confirms compliance with the European Directive 93/42/EEC concerning medical devices.



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