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IBM System Storage N3700 A20 Setup

In this IBM Redpaper, we discuss how to set up clustered systems, using IBM® System Storage[™] N3700 Model 2863-A20 as an example. This paper covers:

- ► Hardware setup, such as cabling and connecting to local area networks (LANs) and expansion shelves such as the System Storage EXN2000 expansion unit
- ► Initial setup of the cluster nodes and cluster configuration
- Disk ownership in a clustered environment

We start our planning and installation procedure after unpacking and mounting the systems in the 19" rack.

Planning the implementation

Regardless of whether or not you are installing a single-node or clustered systems environment, planning and preparation are of particular importance. Planning and preparation save time during the installation and configuration and often prevent problems. Gather information and plan before the systems are installed. Remember, we do not discuss the physical planning and mounting the appliances and expansions into racks in this IBM Redpaper. You can obtain more information about those subjects in *IBM System Storage N series N3700 Hardware and Service Guide*, GA32-0515.

Disk ownership

A System Storage N series cluster consists of two nodes that are able to takeover/failover their resources or services to the associated counterpart nodes. This functionality assumes that all resources can be accessed by each node. That means both nodes must have access to all disks physically (cabling) and logically (cluster software). The N3700 Model A20 combines both cluster nodes in one shelf.

Each disk has a preferred ownership and "stays" on the owner node until a takeover occurs. Ownership can be either to Node A or Node B (Figure 1).

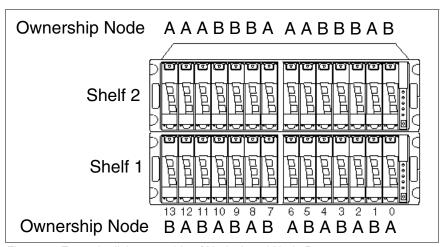


Figure 1 Example disk ownership of Node A and Node B

The following table (Table 1) shows a sample disk ownership.

Table 1 Disk ownership sample

	Bay	numb	er											
Disk shelf 1	13	12	11	10	9	8	7	6	5	4	3	2	1	0
Node A		Х		Х		Х		Х		Х		Χ		Х
Node B	Х		Х		Х		Х		Х		Х		Х	
Disk shelf 2	13	12	11	10	9	8	7	6	5	4	3	2	1	0
Node A	Х	Х	Х				Х	Х	Х				Х	
Node B				Х	Х	Х				Х	Х	Х		Х
Disk shelf 3	13	12	11	10	9	8	7	6	5	4	3	2	1	0
Node A	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Node B	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	X marks the node that owns the disk. A dash (-) means no disk in place. Disks in bay 0 and 1 (shelf 1 and 2) are SCSI Enclosure Services (SES) disks.													

Note: Disk ownership is changed after the initial setup, or after adding additional disks. Use the **disk assign** command to change ownership, and the **storage disk show** command to determine which node owns which disk.

Check disk assignment after setup using the CLI command storage show disk, or the Web interface FilerView \rightarrow Storage \rightarrow Manage. Figure 2 illustrates disks in a sample clustered environment.

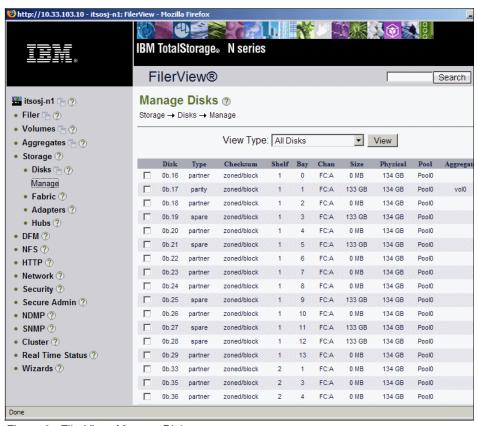


Figure 2 FilerView: Manage Disks

Tip: Plan the disk assignment carefully. Load balancing or active/passive configurations can be reflected in the disk assignment procedure.

Setting up the hardware

Now, we describe the installation and setup of the System Storage N3700 Model A20, the clustered storage system, and the attachment of the System Storage EXN2000 expansion unit.

Tip: Check the interoperability matrix for supported configurations.

Attention: The N3700 and EXN2000 use sensitive electronic components. To avoid damage to them, wear an antistatic wrist strap and grounding leash for the installation.

Tools and equipment

The N3700 Model A20 shipment package includes:

- N3700 base unit (equipped with two CPU modules)
- Power supplies
- Power cords
- Two console cables (RJ45-DB9) for a serial console
- Fibre channel terminators
- Publications
- Setup kit
- Software licenses

Before you install the hardware, make sure that you already have the appropriate tools and equipment assembled to use (client-supplied items):

- ► Flathead screwdriver, and #1 and #2 Phillips head screwdrivers
- Pointed tool (to use for setting termination switches)
- ASCII terminal, console (for example, a notebook computer or PC with serial port)
- Null modem cable (to connect to the console serial port)
- Ethernet local area network (LAN) cables required for file serving network
- ► Fibre channel cables for EXN2000 or tape connection (cables to EXN2000 included)

Note: The N3700 A20 provides two DB-9 to RJ-45 console adapters, one for each CPU module. You can use this connection to connect a console to the Filer. Remember to use a null modem cable.

Refer to IBM System Storage N series N3700 Hardware and Service Guide, GA32-0515, and Installation and Setup Instructions for an System Storage N3700 and an EXN2000 Expansion Unit, GA32-0517, for more information while mounting and installing the N3700 filer.

The N3700 Model A20

This section describes the hardware installation of the clustered N3700 Model A20 storage system. First, we describe the components of the system.

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Components

The N3700 Model A20 filer ships with two power supplies (PSU1 and PSU2), which are located on the back panel on the rightmost and leftmost sides of the N3700 appliance. Each power supply has its own ac power cord.

Note: We recommend that you use independent, separate power sources.

The CPU module Node B is on the middle, bottom of the back panel, module Node A on the middle, top of the shelf (Figure 3).

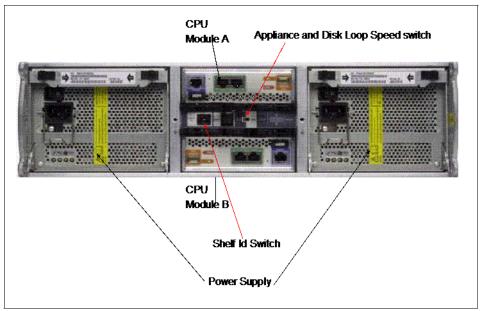


Figure 3 N3700 Model A20 back panel

Each of the CPU modules (Figure 4 on page 7) hosts several LEDs and ports. The ports are:

- Two Ethernet ports (green)
- Console port (purple)
- Two fibre channel ports:
 - Fibre channel port 1 (optical, orange) is used for third-party devices (such as tape for backup).
 - Fibre channel port 2 (copper, blue) is used for connections to EXN2000 expansion modules.

The shelf ID switch and appliance and disk shelf loop switch are between the CPU modules.

The illustration in Figure 4 shows the CPU module ports. Next, we describe installing the N3700 cluster.



Figure 4 N3700 CPU module

Connections and cabling

After unpacking and mounting the N3700 and all EXN2000s in a 19" rack, we first install the base unit (two CPU modules), and then we describe the attachment of the EXN2000 units. Perform the following steps:

- 1. Make sure that the N3700 system and its EXN2000 units are turned off.
- 2. Set the shelf ID of the N3700 base unit to 1 (Figure 5).

Important: The power to N3700 must be turned off before changing the shelf ID.

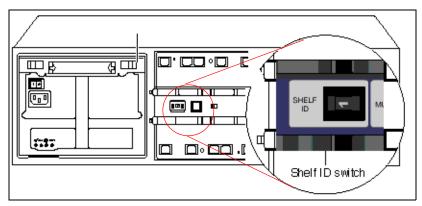


Figure 5 Setting the shelf ID

3. Set the 1Gb/2Gb switch to the 1Gb position (Figure 6).

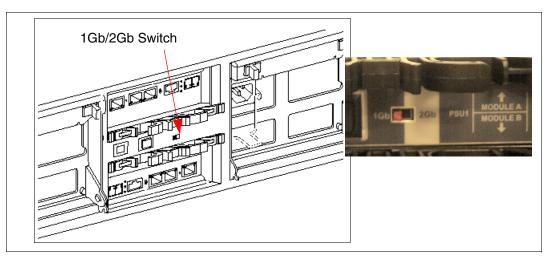


Figure 6 Setting the 1Gb/2Gb switch

- 4. Connect the Ethernet cable to the (green) Ethernet port in the middle of the controller module's Node A. Repeat this for Node B. See Figure 7 on page 9.
- 5. Connect the console cables (DB9-RJ45 converter) to the console port (purple) from Node B and Node A on the back of the appliance (Figure 7 on page 9). If you are attaching a third-party device, such as a tape backup or a fibre channel switch, leave the fibre channel ports (orange ports) un-terminated. Refer to "Connecting to third-party devices" in IBM System Storage N series N3700 Hardware and Service Guide, GA32-0515, for details.

 If no third-party device will be attached to the fibre channel ports (orange ports), insert the fibre channel terminator or loopback terminator into the fibre channel ports (orange ports) at the CPU modules (Node A and Node B) (Figure 7).

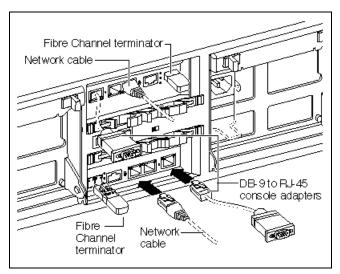


Figure 7 Connecting Ethernet, console cables, and fibre channel terminator

7. If an EXN2000 disk shelf will not be attached, set the terminate switch on both CPU modules (Node B and Node A) to ON (Figure 8).

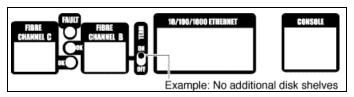


Figure 8 No EXN2000 attached

If an EXN2000 will not be attached, proceed as follows (system is still off):

- a. Plug in the power cord to the left and right power supplies.
- b. Fasten the power cords with the hold-down clamps.
- c. Plug the other ends of the power cords into the grounded ac power source.
- d. Proceed with the initial setup in "Initial configuration" on page 13.

8. If you are connecting one or more EXN2000 disk shelves, set the terminate switch on the CPU modules (Node B and Node A) to OFF (Figure 9).

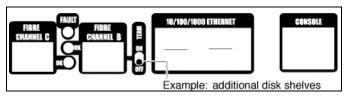


Figure 9 EXN2000 attached

9. Proceed if you are connecting additional EXN2000 disk shelves. Otherwise, go to "Initial configuration" on page 13.

Note: The N3700 supports hot plugging a disk shelf. Refer to *IBM System Storage N series N3700 Hardware and Service Guide*, GA32-0515, for details and restrictions.

Attention: The N3700 and the EXN2000 shelves use sensitive electronic components. To avoid damaging them, put on an antistatic wrist strap and grounding leash for the installation.

If one or more EXN2000s will be attached, proceed as follows (remember, during the initial hardware setup, the N3700 system is still turned off). Perform the following steps (Figure 10 on page 11):

- a. Confirm that the shelf ID of the base unit is set to 1.
- b. Connect the fibre channel port (blue) of Node B (lower CPU module) to the first EXN2000 disk shelf ESH2 module B (In port).
- c. Connect the fibre channel port (blue) of Node A (upper CPU module) to the first EXN2000 disk shelf ESH2 module A (In port).
- d. Attach the grounding cable (EXN2000, base shelf).

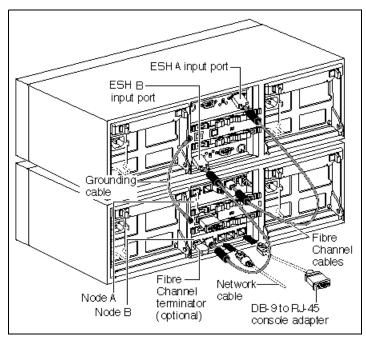


Figure 10 Connecting EXN2000 shelves

- e. Set the EXN2000 shelf ID to 2 and set the disk shelf loop speed to 1 Gb.
- f. If you attach only one EXN2000, plug in the power cord to the left and right power supplies, fasten the power cords with the hold-down clamps, and plug the other ends of the power cords into grounded ac power source. Skip adding a second EXN2000 and proceed with the initial configuration.
- g. If you are adding additional EXN2000 shelves, cable the EXN2000 (ID 2) ESH2 Mod. B (Out port) to EXN2000 (ID 3) ESH2 Mod. B (In port) and EXN2000 (ID 2) ESH2 Mod. A (Out port) to EXN2000 (ID 3) ESH2 Mod. A (In port).

ESH A input port

ESH B input port

ESH A cutput port

ESH B cutput port

ID2

Base Unit (ID1)

Fibre Network cable

terminator

h. Attach the grounding cable (EXN2000 #1 and #2). See Figure 11.

Figure 11 Connecting additional EXN2000 shelves

i. Set the EXN2000 shelf ID (second EXN2000) to 3 and set the disk shelf loop speed to 1 Gb.

DB-9 to RJ-45 console adapter

- j. Repeat the previous steps if a third EXN2000 will be attached.
- k. Plug in the power cord to the left and right power supplies, fasten the power cords with the hold-down clamps, and plug the other ends of the power cords into grounded ac power source.

Initial configuration

Next, we describe the initial configuration after booting the System Storage N series filer for the first time. After turning on your system for the first time, run diagnostics to make sure that it is functioning properly and to diagnose any hardware problems.

N3700 initial setup

Ensure that the hardware setup of the N3700 is complete. Refer to "Setting up the hardware" on page 4 for details about the hardware setup (shelf IDs, speed settings, grounding, termination, and cabling).

Note: Repeat the initial configuration on both nodes (Node A and Node B).

The System Storage N series filer is shipped with a complete version of the System Storage N series software. During the setup procedure, several files are updated with the information provided during the configuration procedure.

These files are:

- ▶ /etc/rc
- ▶ /etc/exports
- /etc/hosts
- /etc/hosts.equiv
- /etc/dgateways
- /etc/nsswitch.conf
- /etc/resolf.conf

Setup method

You can set up the system using various interfaces. You can use the serial connection with a console PC for the very first configuration steps.

Console PC

Use the null modem cable to connect the console adapter cable of the N3700 node to the serial port of the console PC or notebook computer. Plug the console adapter cable into the console port (purple) of the CPU module of the filer (Figure 4 on page 7). Note the following console settings:

Baud: 9600Data bit: 8Parity: NoneStop Bits: 1

▶ Flow control: None

Web browser

If DHCP is enabled, you can use a Telnet client for the setup. To keep the installation simple, we skip this and continue with the console setup.

Turn on the N3700

Turn on the N3700 in the following order:

- 1. EXN2000 (expansion disk shelves)
- 2. N3700 appliance (base unit)

Tip: The default spin-up time for all disks in the appliance is 60 seconds. Reduce this spin-up time to 20 seconds by turning on the switches of both power supplies within 5 seconds of each other.

Setup and configuration

After the system is connected properly and turned on for the first time, the initial setup starts with the basic filer settings. Enter the settings according to your planning worksheets. The initial configuration must be done on *both* nodes. Proceed with the following steps on Node A and Node B:

1. Enter your new host name: itso-n1

See the screens shown in Figure 12 on page 15 and Figure 13 on page 16 for more details.

Note: During the setup, you are asked to continue the configuration using the Web interface. If you select No, the setup continues using the command line interface. If you select Yes, you can use the Web interface through the IP address that previously displayed.

You can leave the default time zone settings and then configure the time zone after the initial configuration.

The initial setup starts automatically when the system is turned on for the first time. The basic configuration depends on which licenses are installed on your system before shipment.

The following screen captures might vary from your environment, depending on which licenses are installed, the Data ONTAP® software level, and the hardware you are using. For example, if you did not obtain a CIFS license, the CIFS setup does not appear during the initial configuration.

```
Please enter the new hostname []: itso-n1
Do you want to configure virtual network interfaces? [n]:
Please enter the IP address for Network Interface ns0 [9.1.37.94]:
Please enter the netmask for Network Interface ns0 [255.255.255.192]:
Should interface nsO take over a partner IP address during failover? [n]:
Please enter the IP address for Network Interface ns1 []:
Should interface ns1 take over a partner IP address during failover? [n]:
Would you like to continue setup through the web interface? [n]:
Please enter the name or IP address of the default gateway [9.1.37.65]:
       The administration host is given root access to the filer's
       /etc files for system administration. To allow /etc root access
       to all NFS clients enter RETURN below.
Please enter the name or IP address of the administration host:
Please enter timezone [GMT]: US/Pacific
Where is the filer located? []: ITSO Almaden
What language will be used for multi-protocol files (Type ? for list)?:
language not set
Do you want to run DNS resolver? [n]:
Do you want to run NIS client? [n]:
       The initial aggregate currently contains 2 disks; you may add more
       disks to it later using the "aggr add" command.
Setting the administrative (root) password for itso-n1 ...
New password:
Retype new password:
Thu Aug 25 10:05:17 PDT [passwd.changed:info]: passwd for user 'root' changed.
Thu Aug 25 10:05:18 PDT [dfu.firmwareUpToDate:info]: Firmware is up-to-date on a
ll disk drives
```

Figure 12 Initial setup: Host and network definitions

```
This process will enable CIFS access to the filer from a Windows(R) system.
Use "?" for help at any prompt and Ctrl-C to exit without committing changes.
        Your filer is currently visible to all systems using WINS. The WINS
        name server currently configured is: [ 9.1.38.12 ].
(1) Keep the current WINS configuration
(2) Change the current WINS name server address(es)
(3) Disable WINS
Selection (1-3)? [1]: 1
        A filer can be configured for multiprotocol access, or as an NTFS-only
        filer. Since multiple protocols are currently licensed on this filer,
        we recommend that you configure this filer as a multiprotocol filer
(1) Multiprotocol filer
(2) NTFS-only filer
Selection (1-2)? [1]: 1
        CIFS requires local /etc/passwd and /etc/group files and default files
        will be created. The default passwd file contains entries for 'root',
        'pcuser', and 'nobody'.
Enter the password for the root user []:
Retype the password:
        The default name for this CIFS server is 'ITSO-N1'.
Would you like to change this name? [n]:
        Data ONTAP CIFS services support four styles of user authentication.
        Choose the one from the list below that best suits your situation.
(1) Active Directory domain authentication (Active Directory domains only)
(2) Windows NT 4 domain authentication (Windows NT or Active Directory domains)
(3) Windows Workgroup authentication using the filer's local user accounts
(4) /etc/passwd and/or NIS/LDAP authentication
Selection (1-4)? [1]: 3
```

Figure 13 Initial setup: WINS, CIFS, and user authentication settings

```
What is the name of the Workgroup? [WORKGROUP]:

CIFS - Starting SMB protocol...

It is recommended that you create the local administrator account (ITSO-N1\administrator) for this filer.

Do you want to create the ITSO-N1\administrator account? [y]:

Enter the new password for ITSO-N1\administrator:

Retype the password:

Welcome to the WORKGROUP Windows(R) workgroup

CIFS local server is running.

Data ONTAP (itso-n1.almaden.ibm.com)

login:
```

Figure 14 Initial setup: Joining a Workgroup

2. After completing the initial setup procedure, we log on to the appliance:

login: root

password: <password_you_selected_during_setup>

Now we can start with disk management. First, we check the disk ownership. Each cluster node must have one or two disks (SES disks). Verify the disk information:

storage show disk or sysconfig -r

4. Then, we assign the disks to the N3700 controllers Node A and Node B. Make sure you have your completed disk ownership worksheet.

disk assign Ob.NN

5. After assigning the disks to the nodes, verify that all disks are assigned to the correct node with the **sysconfig** -r command (Figure 15).

itso-n2> sysco Aggregate aggr Plex /aggr0/ RAID group	O (online plexO (or	line	, norm	al,	active		3)			
s (MB/blks)	k Device		SHELF				Type	RPM	Used (MB/blks)	Phy
							EC NI	TT / A	120/246784	126
/259200	VO.10	0.0	1	0	rc.A		FCAL	14/ A	120/240704	120
data /259200	v0.17	v0	1	1	FC:A	-	FCAL	N/A	120/246784	126
Spare disks (e Partner disks RAID Disk s (MB/blks)									Used (MB/blks)	Phy
partner	v4.45	v4	2	13	FC:B	_	FCAL	N/A	0/0	42/
87168 partner 87168	v4.44	v4	2	12	FC:B	-	FCAL	N/A	0/0	42/
partner 87168	v4.43	v4	2	11	FC:B	-	FCAL	N/A	0/0	42/
partner 87168	v4.42	v4	2	10	FC:B	-	FCAL	N/A	0/0	42/
partner 87168	v4.41	v4	2	9	FC:B	-	FCAL	N/A	0/0	42/
partner 87168	v4.40	v4	2	8	FC:B	-	FCAL	N/A	0/0	42/
partner 87168	v4.39	v4	2	7	FC:B	-	FCAL	N/A	0/0	42/

Figure 15 Command line output: sysconfig -r

6. Verify the license settings and add missing or additional licenses. All licenses you bought with the hardware should already be installed on the filer. Use the following commands to show license information and add additional licenses to your system. Cluster licenses must be set on both nodes. Use the following commands to check the license settings on both storage systems and add additional licenses to your system:

license license add wwxxyyzz

7. Reboot the system:

reboot

8. Now we can enable the cluster on one node. The command is cluster-aware, and you have to execute it only on one node (Figure 16):

cf enable

```
itso-n1> cf enable
cf: clustering already enabled
itso-n1>
```

Figure 16 Command line: cf enable

9. Verify whether or not the cluster is enabled and that the other node is up and running (Figure 17):

cf status

```
itso-n1> cf status
Cluster enabled, itso-n2 is up.
itso-n1>
```

Figure 17 Command line: cf status

The **cf monitor** command provides more information about the cluster.

```
itso-n1> cf monitor
  current time: 06Sep2005 16:01:09
  UP 01:38:28, partner 'itso-n2', cluster monitor enabled
  Interconnect is up, takeover capability on-line
  partner update TAKEOVER_ENABLED (06Sep2005 16:01:08)
```

Figure 18 Command line: cf monitor

10. Issue the takeover test through the takeover option:

cf takeover

If the takeover was not successful, run the Cluster Configuration Checker for N series NAS and iSCSI products at the following Web site and proceed as directed:

http://www.ibm.com/storage/support/nas

Note: The counterpart of the node where you issued the **cf** takeover command shuts down. To re-enable the node, issue the **cf** giveback command.

11. Check the status of the appliance cluster again (Figure 19):

cf status

```
itso-n2(takeover)> cf status
itso-n2 has taken over itso-n1.
Takeover due to negotiated failover, reason: operator initiated cf takeove
itso-n2(takeover)>
```

Figure 19 Cluster status after takeover

12. Then, bring the cluster back to its original state and check the status again:

```
cf giveback
cf status
```

The cluster should be cluster enabled and both nodes up (Figure 20).

```
itso-n1>
itso-n1> cf status
Cluster enabled, itso-n2 is up.
itso-n1>
```

Figure 20 Cluster status after giveback

Using a Web browser to complete the configuration

After successfully completing the setup, log on to the N3700 through your Web browser. You can do this setup after you choose **Continue with Web Setup** during the initial configuration. Repeat these steps for both cluster nodes.

Note: There might be restrictions for the Web administration of the storage systems regarding browsers and Java™ versions. Currently, they are:

- Netscape Navigator 4.51 or later.
- ► Microsoft® Internet Explorer® 4.0 or later.
- Java and JavaScript™ must be enabled.
- Other browsers with Java/JavaScript might also work.

In addition to Microsoft Internet Explorer 6.0, we used the Mozilla Firefox browser (Version 1.0.1).

You can use the Setup Wizard for additional configuration tasks. The following step-by-step procedure describes this approach:

1. First, log on to the filer using the host name or IP address, as shown in Figure 12 on page 15. Use the user "root" and password. Use the information from your worksheets.

Use the following URL:

http://your_filername/na_admin/

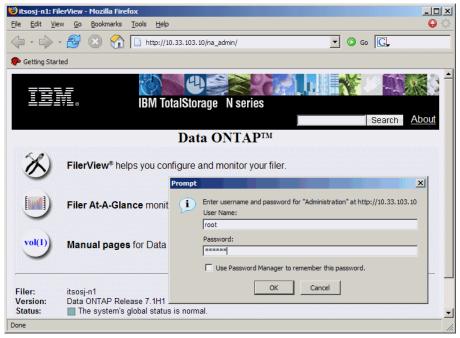


Figure 21 System Storage N series Web logon process

Figure 22 shows the System Storage N series Web interface.

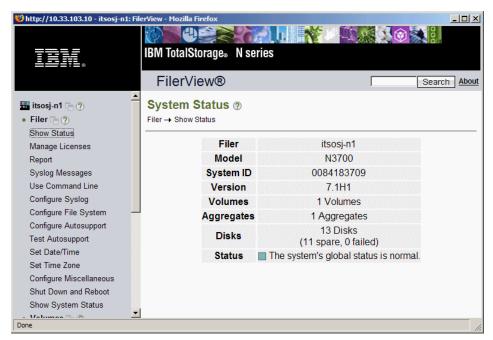


Figure 22 System Storage N series Web interface

2. Select Wizards (bottom left of FilerView) and then Setup Wizard (Figure 23).



Figure 23 Starting the Setup Wizard

3. The following figure contains settings from the initial setup. Verify these settings and make changes when needed (Figure 24).

Tip: You can use the shortcut: http://vour_filername/api

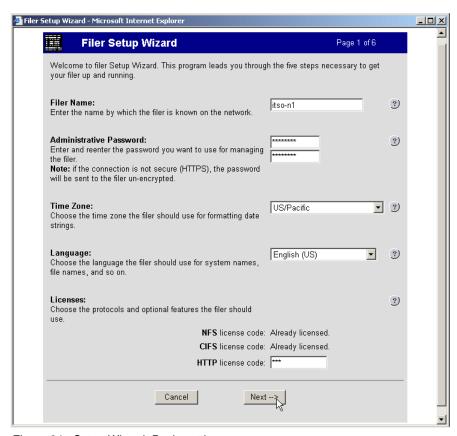


Figure 24 Setup Wizard: Basic settings

4. Provide an Email Address, Location of the filer (data center, branch office, and so on), and the Administrative Host name (Figure 25).

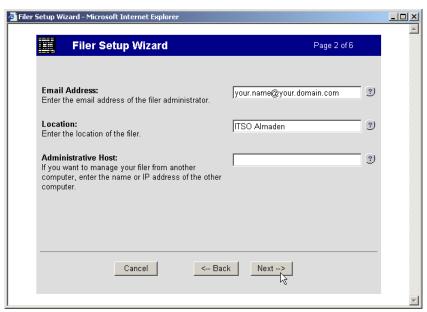


Figure 25 Setup Wizard: Email Address, Location, and Administrative Host

5. The Filer Setup Wizard - Network Services window enables DNS and NIS services and gateway settings (Figure 26).

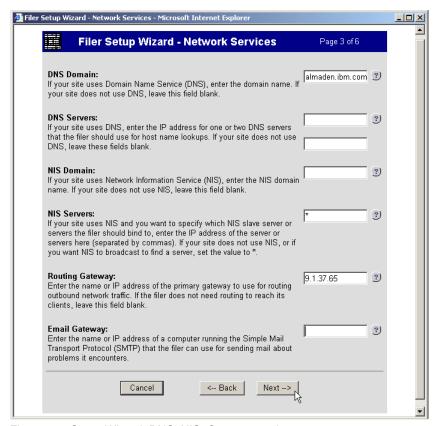


Figure 26 Setup Wizard: DNS, NIS, Gateway settings

6. The Filer Setup Wizard - Network Addresses window provides information about the network configuration, such as IP addresses, network masks, network type, and WINS settings (Figure 27).

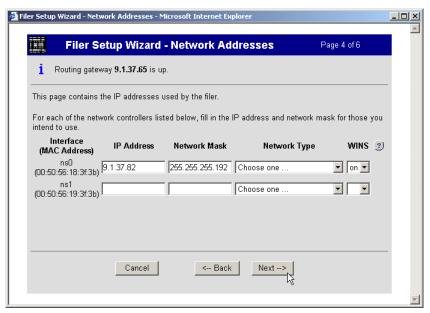


Figure 27 Setup Wizard: IP configuration, MAC addresses

7. Use the Protocol Configuration window to change the Microsoft Windows® domain, Windows administrator, Windows password, WINS servers, and NFS settings (Figure 28).

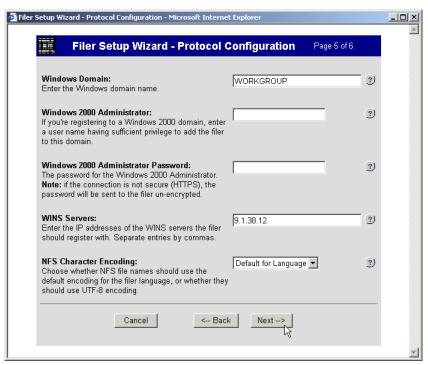


Figure 28 Setup Wizard: Protocol Configuration (Microsoft Windows 2000)

8. Verify the settings in the Confirmation window and proceed with the Setup Wizard by clicking **Finish** (Figure 29).

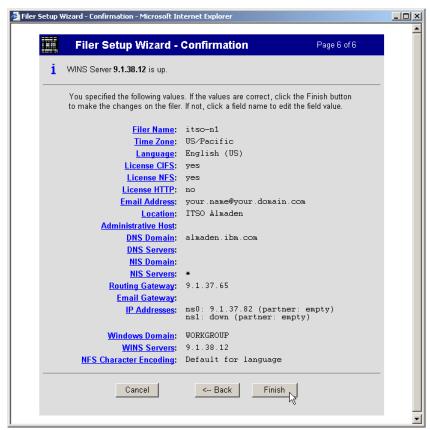


Figure 29 Setup Wizard: Confirmation

The Setup Wizard finishes and you receive a "successfully submitted" message stating that the configuration settings are complete (Figure 30). Wait a couple of minutes while the filer is updated with the new settings.

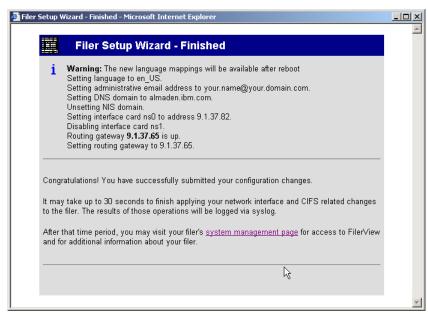


Figure 30 Setup Wizard: Status message

The team that wrote this Redpaper

This Redpaper was produced by a team of specialists from around the world working at the International Technical Support Organization.

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